



Kevin C. Smith
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One Tower Square, 4CR
Hartford, CT 06183

October 6, 2005

Mr. Dante Palange, President
RPTS, Inc.
1220 Industrial Drive North
Brunswick, OH 44212

Re: Fleet of the Month

Dear Mr. Palange:

Congratulations! You have been awarded the Northland Insurance Company "Fleet of the Month" for September 2005. The winner of this award is chosen from among the many fleets that we insure. Both the Fleet Underwriting Department and the Risk Control Services Department participated in the selection process.

The "Northland Insurance Company Fleet of the Month" winner has shown that they have used proactive, innovative, and effective methods to address a particular safety-related issue. We are looking for those companies that have gone beyond the normal day-to-day operations to improve their overall safety record.

You have been awarded the September "Fleet of the Month" because of your commitment to safety and your overall proactive safety approach. You have developed strong and effective work rules that have created an overall corporate safety culture, and you have been successful in developing a safety training program that has produced positive results.

Winners of this award will be presented with our "Fleet of the Month" plaque and will also be invited to join their underwriting Account Executive and Risk Control Representative for dinner.

Thank you for your extra safety-related efforts, and congratulations on your award.

Sincerely,

A handwritten signature in black ink that reads "Kevin Smith". The signature is written in a cursive, slightly slanted style.

Kevin Smith
President

cc: Pat Faulkner, J.M. Wilson-OH
Jim Prusa, Cisar Agency
Nathaniel Raymond, Northland Fleet U/W
Dave Avolio, Northland Risk Control